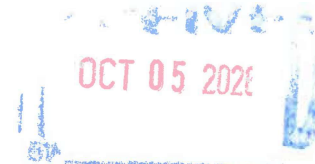


TIERRA OAKS HOA
1750 HUMBOLDT RD
CHICO CA 95928-8104

09/29/2026



Subject: Important Reminder for Customers in a Public Safety Power Shutoff Area

Utility Account Number: 92209

Service Location: 19950 LA CRESCENTA DR GUARD REDDING, CA

Dear TIERRA OAKS HOA,

Redding Electric Utility (REU) is reminding you that your home or business is located within an area that could be impacted by a Public Safety Power Shutoff (PSPS) during extreme fire weather conditions.

A PSPS is a temporary power shutoff used only as a last-resort safety measure to reduce wildfire risk. Being located within a PSPS area does not mean your power will automatically be shut off.

Make Sure We Can Reach You

If a potential PSPS event is forecasted, REU will make every effort to provide advance notice and updates before, during, and after the event.

Please make sure the contact information on your utility account is current, including your mobile phone number, email address, and mailing address. Accurate information helps ensure you receive important PSPS notifications as quickly as possible.

Be Prepared

Now is a good time to review your household or business outage plan. Consider the following:

- > Keep phones, portable batteries, and essential devices charged.
- > Have flashlights, extra batteries, water, and nonperishable food available.
- > Plan for medications, medical equipment, or other items requiring refrigeration.
- > Consider safe backup-power options for your home or business.
- > Review your emergency plan with family members, employees, or caregivers.

Learn More

For more information about REU's PSPS program, preparedness tips, customer resources, and frequently asked questions visit cityofredding.gov/psps. REU's goal is to keep customers informed, provide as much advance notice as conditions allow, and help our community prepare before extreme wildfire conditions occur.